



December 23, 2016



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Hampden Township
230 S Sporting Hill Rd
Mechanicsburg, PA 17050-3097

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Dear Hampden Township,

We have been made aware of recent scams targeting Constellation customers. We are writing to inform you of this matter so you know what to do if this happens to you.

What is happening?

Scammers have been reaching out to our customers claiming to be representatives of Constellation. These scammers will say you need to make a payment within a short timeframe or your power will be shut off.

How do I know if it is a scam?

A Constellation representative may call to notify you of a past due balance. We may also send you a notice in writing asking you to contact us immediately to discuss your account.

However, we will never call and threaten to turn your power off if you don't make an immediate payment outside of our standard payment methods.

If you receive a threatening call, and are uncertain of your account balance, please do not make any payments until you confirm with our **Customer Care Team at 888-635-0827 or CustomerCare@constellation.com**.

Regards,

Constellation Customer Care Team